



Customer Feedback Form

Name: _____

Date: _____

Company Name: _____

Login ID: _____

- | | | | |
|---|-------------------------------|----------------------------------|-------------------------------|
| 1. Do you know how to check that you are connected to RSBL SPOT - eCoins server? | Yes | No | |
| 2. Do you know how to change your password? | Yes | No | |
| 3. Do you know how you can stop auto login? | Yes | No | |
| 4. Do you know how to view market watch? | Yes | No | |
| 5. Do you know how to buy/sell particular commodity? | Yes | No | |
| 6. Do you know what the market rate buy/sell is and limit rate buy/sell? | Yes | No | |
| 7. Do you know how to put a limit order? | Yes | No | |
| 8. Do you know how to modify or delete the pending order? | Yes | No | |
| 9. Do you know how to check whether your trade is executed or not? | Yes | No | |
| 10. Do you know how to check free margin available? | Yes | No | |
| 11. Are you satisfied with the explanation given by our executive about eCoins? | Yes | No | |
| 12. Are you aware that Invoice is required for each and every Transaction in RSBL eCoins whether Buy or Sell, On Intraday or Inter day? | Yes | No | |
| 13. How did you like RSBL eCoins Trading System? | | | |
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |

Your comment/ suggestions:

Sign and Stamp: _____